

ILG (International Laser Group) Customer Service Department Expanded

December 2007

Woodland Hills, CA – ILG (International Laser Group), a 20 year pioneer in the compatible cartridge manufacturing industry, adds two additional Customer Service Specialists (CSS) to growing Department.



"At ILG, we pride ourselves on our level of customer service." stated Joe Shulman, VP of Operations. "We vow that our phones will be answered by a live person who is pleasant, efficient, knowledgeable and willing to help. The ILG CSS department now encompasses more than 30 years of industry experience and is available from 7AM to 5PM PST. Our knowledgeable staff is available to track orders, provide Tier 1 technical support and provide real time inventory information."

ILG has a strong track record of investing in added value for customers. The newly expanded Customer Service Department is only the most recent example of ILG's ongoing commitment to ensure clients receive the best service and greatest business advantages possible.

Other recent examples include the \$1 million dollar investment in Color R&D and color production lines ensuring ILG dealers are supplied with color products that lead the industry in quality, increased nationwide distribution centers, and new and innovative contract agreements with large and small freight companies to give ILG clients the fastest delivery at the lowest possible freight costs.

Founded in 1988 by Cindy and Gary Michaels, ILG prides itself on making Quality its #1 Priority and on providing customer service that is second to none. The company was one of the first and is now one of the largest manufacturers of compatible printer, fax, copier and multi-function machine cartridges. With distribution centers strategically located in every major geographic region of the United States, the company is able to offer rapid, cost-effective delivery anywhere in the nation.

Contact ILG at (800) 937-2880 ext. 3207, or visit www.ILGlaser.com.